

SMS/MMS Mobile Message Marketing Program Terms and Conditions

Effective Date: 02/13/2025

CarFix of Hutto

By opting into **CarFix** SMS/MMS mobile message system, you agree to the following terms and conditions (the "Terms"). Please review these terms carefully.

Message Types: Users will receive promotional and informational messages.

1. Policy Description

We offer a mobile messaging system that allows users to receive text messages, including updates, exclusive offers, and notifications related to our products and services. Messages are sent via SMS and MMS to the phone number you provide when opting into the program.

2. Consent

By subscribing to our SMS system, you agree to receive text messages from **CarFix**, at the number you provide. Consent is not a condition of any purchase. **Standard messaging and data rates may apply.** Message frequency 1 per week or based on the client's need.

3. Opting In

You can opt in to our mobile messaging program by:

- Submitting your phone number through an online form on our website.
- Responding to an invitation to join via email or social media.

4. Opting Out

You can opt out of the Program at any time. To unsubscribe, text the keyword "STOP" to 512-642-5044. After you text "STOP," you will receive a confirmation message, and you will no longer receive SMS messages from us. If you want to re-join, simply follow the opt-in steps.

5. Help and Support

For help or more information, text "HELP" to 512-642-5044 or contact our customer service team at carfixlozano1@gmail.com.

6. Message Frequency

The number of messages you receive will vary depending on your interaction with our products, services, and campaigns. Message frequency may increase based on services requested.

7. Message and Data Rates

Standard message and data rates from your carrier may apply to messages sent to and received from **CarFix**. Please check with your mobile service provider for details regarding your data and messaging plan.

8. Privacy

We value your privacy. We will not share or sell your personal information, including your mobile number, to any third party. For more information, please review our Privacy Policy in section 10a

9. User Obligations

You agree not to use the system for any unlawful or abusive purposes. You must provide accurate and current information for participation. You may not enroll any other person or entity without their express consent.

10. Changes to Terms

We reserve the right to modify or terminate the Program or these Terms at any time. Any changes will be effective immediately upon posting to our website or upon direct communication with you via SMS.

10a SMS Privacy Policy

Effective Date: 02/13/25

Last Updated: 02/13/25

CarFix values your privacy and is committed to protecting your personal information. This SMS Privacy Policy explains how we collect, use, and share information when you subscribe to and interact with our SMS/MMS text messaging services. Please read this policy carefully to understand our practices.

1. Information We Collect

When you subscribe to our SMS/MMS services, your data will not be shared with third parties, we may collect the following types of personal information:

- **Phone Number:** We collect your mobile phone number when you opt in to receive SMS/MMS messages from us.
- **Message Content:** We may collect the content of messages sent to and from you, including your responses to promotional messages or service inquiries.
- **Carrier Information:** We may collect details about your mobile carrier to facilitate the delivery of messages.
- **Usage Data:** We may collect data related to your interaction with our messages, such as message open rates, click-throughs, and delivery status.

2. How We Use Your Information

We use the information collected through our SMS/MMS services to:

- **Deliver Messages:** Send you the promotional, informational, or service-related text messages you have opted in to receiving.
- **Personalize Content:** Tailor our messages based on your preferences and engagement with our services.
- **Respond to Inquiries:** Provide support or information based on your requests or inquiries made through text messages.
- **Marketing and Promotions:** Send exclusive offers, promotions, and updates, subject to your prior consent. You may opt out of these messages at any time.

3. How to opt Out

You can opt out of receiving SMS/MMS messages at any time by replying "STOP" to any text message you receive from us. After opting out, you will receive a confirmation message, and no further messages will be sent unless you opt back in.

If you need assistance, you can reply "HELP" to any message or contact us at 512-642-5044

4. How We Share Your Information

We do not sell or rent your personal information. However, we may share your information under the following circumstances:

- **Service Providers:** We may share your information with third-party service providers who help us manage and operate our SMS/MMS services, such as messaging platforms or mobile carriers.
- **Legal Obligations:** We may disclose your information if required by law or in response to valid legal requests (e.g., court orders or law enforcement requests).

5. Data Security

We take appropriate security measures to protect your personal information. However, no method of transmitting information over mobile networks is completely secure. While we strive to protect your information, we cannot guarantee absolute security.

6. Children's Privacy

Our SMS/MMS services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If you believe we have collected such information, please contact us, and we will promptly delete it.

7. Changes to This Privacy Policy

We may update this SMS Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be communicated by providing an updated effective date at the top of this policy.

8. Contact Us

If you have any questions about this SMS Privacy Policy or how we handle your information, please contact us at:

CarFix of Hutto
112 Tradesmen Dr
Hutto, Texas 78634
512-642-5044